

MAST & SENDAC Safeguarding Policy

1. Introduction

MAST & SENDAC is committed to safeguarding the well-being and safety of all individuals accessing our services. This safeguarding policy outlines our commitment to identifying and addressing potential risks, protecting vulnerable individuals, and ensuring a safe environment for all involved parties. This policy is applicable to all staff, including healthcare professionals, administrators, and support staff.

2. Definitions

- 2.1. **Safeguarding:** Safeguarding refers to the protection of vulnerable individuals from harm, neglect, abuse, or exploitation. This includes children, adults at risk, and individuals with specific vulnerabilities.
- 2.2. **Vulnerable Individuals:** Vulnerable individuals encompass children, adults at risk, and individuals with specific vulnerabilities such as those with disabilities, mental health issues, or those unable to protect themselves due to their circumstances.
- 2.3. **Abuse:** Abuse includes physical, emotional, sexual, financial, or neglectful harm caused to an individual.
- 2.4. **MAST & SENDAC Staff:** All employees and contractors working within the company.

3. Legal and Ethical Framework

MAST & SENDAC is committed to complying with all relevant legal and ethical requirements related to safeguarding, including but not limited to:

- 3.1. Relevant national and international laws and regulations.
- 3.2. Ethical guidelines outlined by professional healthcare organisations.
- 3.3. Local safeguarding protocols and procedures.

4. Responsibilities

- 4.1. **Management:** MAST & SENDAC management is responsible for developing, implementing, and reviewing the safeguarding policy and procedures. They must also provide adequate resources and training to staff.
- 4.2. **Staff:** All MAST & SENDAC staff are responsible for familiarising themselves with this policy and actively participating in safeguarding training. They must report any safeguarding concerns promptly and confidentially.
- 4.3. **Patients/Service Users:** Patients and service users are encouraged to report any safeguarding concerns they may have to MAST & SENDAC staff. They should be assured that their concerns will be taken seriously and handled confidentially.

5. Identifying and Responding to Safeguarding Concerns

- 5.1. **Recognition:** MAST & SENDAC staff should be vigilant and knowledgeable about the signs and indicators of abuse or neglect. This includes any unusual behaviour, physical injuries, emotional distress, or changes in a patient's condition.

5.2. **Reporting:** Any staff member who has reasonable grounds to suspect or believes that a patient or service user is at risk of harm, abuse, or neglect must report their concerns to the designated safeguarding lead within MAST & SENDAC.

5.3. **Confidentiality:** All safeguarding concerns will be handled with the utmost confidentiality. Information will be shared only on a need-to-know basis and in compliance with relevant laws.

6. Safeguarding Procedures

6.1. **Risk Assessment:** MAST & SENDAC will conduct risk assessments to identify vulnerable individuals and potential risks within our services.

6.2. **Communication:** MAST & SENDAC will ensure open communication with relevant external agencies and authorities as required by law to address safeguarding concerns.

6.3. **Training:** MAST & SENDAC will provide ongoing training to staff on safeguarding protocols and procedures, ensuring they are up to date with the latest guidance.

6.4. **Support:** MAST & SENDAC will provide support to individuals who have experienced harm, abuse, or neglect and facilitate their access to appropriate services.

7. Child Protection: The protection of children is of paramount importance to MAST & SENDAC. We are dedicated to creating a safe and nurturing environment where children can thrive, learn, and grow. Our commitment to child protection is unwavering, and we have established robust policies, procedures, and training programs to prevent and respond to any form of harm, abuse, or neglect that may affect the well-being of children under our care. We pledge to uphold the highest ethical standards, comply with all applicable laws and regulations, and work collaboratively with relevant authorities to ensure the safety and protection of every child entrusted to us.

8. Monitoring and Review

MAST & SENDAC will regularly review and update this safeguarding policy to reflect changes in legislation, best practices, and the evolving needs of our patients and service users.

9. Conclusion

MAST & SENDAC is dedicated to the safety and well-being of all individuals accessing our services. We are committed to creating a culture of vigilance, transparency, and care to safeguard vulnerable individuals from harm, abuse, or neglect. This safeguarding policy serves as a foundation for our commitment to ensuring a safe and secure environment for all.

9. Designated Safeguarding Person and safeguarding team

Anoushka Shewhorak - Safeguarding Lead

All Staff - Legal duty to record and report child protection concerns



Report a child at risk?

If a child or young person is at risk of harm, abuse or neglect please report it to the Wirral Integrated Front Door on 0151 606 2008 9am – 5pm Monday to Friday. Outside of these hours call 0151 677 6557. In an emergency always dial 999.

[CLICK HERE >](#)



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